

June 26, 2023

## GUEST ADVISORY: TEMPORARY AIRPORT SHUTTLE SERVICE JULY – SEPTEMBER 2023

Dear Guests,

Thank you for your interest in ANA InterContinental Ishigaki Resort.

In response to the sudden announcement by Azuma Bus Company, Ltd. on May 25 that the intra-island bus service between our resort and the Ishigaki Airport (Route 10) will be drastically reduced after July this year, ANA InterContinental Ishigaki Resort will operate an airport shuttle bus for the exclusive use of our stay guests from Saturday, July 1 until Saturday, September 30.

As the resort welcomes a large number of guests during the upcoming summer season, we have held numerous discussions with Azuma Bus Company, Ltd. and the city in order to maintain the convenience of our guests, however, we are afraid the response was not satisfactory, and we have come to this voluntary decision. Due to the best possible temporary measure that we could take at this point with limited time and resources, the time schedule will be limited daily between the airport and the hotel, and passengers will be charged bus fare, almost equivalent to on-island buses. Your kind understanding would be greatly appreciated.

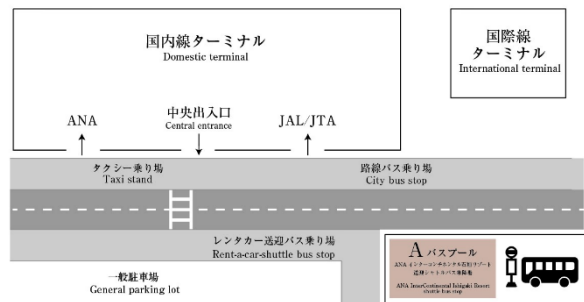
- Duration: Saturday, July 1 – Saturday, September 30, 2023
- Bus fare: Adult JPY500, Child (6-12yrs) JPY300 \*cash only
- Time schedule and information: 20min drive one way

Airport to Hotel Departing from A in the right MAP	Hotel to Airport Departing from Ocean Wing Entrance
10:10am	
11:10am	10:40am
0:15pm	11:50am
3:40pm	2:10pm
4:40pm	4:10pm
6:10pm	5:10pm



\*The shuttle will be operated by a white or red vehicle with "ISHIGAKIJIMA" written in English on the side of the bus. The resort's logo is also displayed on the front of the bus.  
\*Capacity: up to 45 people

### Ishigaki Airport MAP



\*Our resort guests are only eligible to use this service.

\*Advance reservations are not required.

\*There may be cases when the bus is not available due to full capacity. In that case, please use the next shuttle bus or taxi.

\*No changes will be made to the shuttle bus schedule in the event of flight arrival or departure delays.

\*Shuttle buses may be cancelled in the event of stormy weather such as typhoons. The shuttle bus may be suspended without prior notice due to unexpected vehicle breakdowns or other problems.

\*The buses cannot be used for purposes other than transportation.

\*Arrival may be delayed due to road conditions. Please choose your flight well in advance.

\*This service is for personal leisure tourists and is not available for group guests booked through travel agents.

We apologize for any inconvenience this may cause to guests who were planning to use the island buses due to unforeseen circumstances, and kindly use the resort's dedicated shuttle bus service during the suggested period. We once again humbly ask for your extended patience and understanding as we continue to seek immediate improvement of the secondary transportation issue on the island through communicating with the relevant authorities.

Kind regards,

Yuh Akima  
General Manager